

COURSE OUTLINE – (FTB-C-002)

FINEOS CLAIMS – CONFIGURATION INTRODUCTION

About This Course

The ***FINEOS Claims – Configuration Introduction*** course is designed to describe the configuration potential of the FINEOS application while demonstrating the functionality through pre-configured scenarios on the system.

Course Objectives

To provide attendees with an overview of the configuration functionality contained within the FINEOS application. It also exposes attendees to the overall look-and-feel of the application and general navigation around the configuration elements of the GUI.

At the end of this course participants should have a high-level understanding of:

- Management Console
- Document Administration
- Process Manager Administration
- Process Composer
- Case Type Maintenance
- GUI Configuration
- Rules Manager

Who Should Attend?

Anyone seeking an overview of the FINEOS application configuration potential:

- Project Managers
- Marketing Consultants
- Finance
- HR consultants

Pre-requisites

Participants of this course must have previously completed the following FINEOS training module:

FTB-C-001 FINEOS Claims - Introduction




Course Content

| Module | Description |
|---------------------------------------|--|
| Management Console | An Introduction to managing company structure and managing drop-down lists (Enums) |
| Document Administration | An Introduction to configuring Word documents, eForms and uploading documents. |
| Process Manager Administration | An Introduction to creating and maintaining different task types and roles. |
| Process Composer | An Introduction to configuring business processes |
| Case Type Maintenance | An Introduction to configuring case types |
| GUI Configuration | An Introduction to how to configure the look and feel of the application |
| Rules Manager | An Introduction to rules manager functionality |

Format & Duration

| Delivery | Lecture-Style Presentation | Duration | .5 Days |
|--|----------------------------|----------|---------|
| Description | | | |
| Courses in this category take the format of a lecture style presentation i.e. non-practical. They are intended to give participants an overview of a particular capability of the FINEOS product through demonstration rather than participation. The desired effect is for participants to ' SEE ' how a particular part of the product works in order to facilitate communication with colleagues. | | | |

For further information, contact FINEOS Global Training Services:

| | |
|--|---|
|  TrainingAdmin@FINEOS.com  +353 (0)1 639 9700 |  Global Training Services, FINEOS Corporation, Pembroke House, 8-10 Lwr Pembroke St, Dublin 2, Ireland |
|--|---|