**FINEOS** Global Training Services

# COURSE OUTLINE – (FTT-CI-004)
# FINEOS CUSTOMISATION I - PAYMENTS DATA MODEL

## About This Course

An understanding of the FINEOS Data Model is the cornerstone for all customisation of the FINEOS system. This course introduces participants to the FINEOS business entities used for FINEOS Payments Management. The data model diagrams detail the relevant entities and their relationships. This information is then expanded by an examination of how these entities are mapped to relevant database tables.

## Course Objectives

To provide attendees with a high level understanding of the FINEOS data model and how it relates to the GUI application and database.

## Who Should Attend?

Individuals involved in the technical development of the FINEOS Solution

## Pre-requisites

**Skills:**

All attendees should have a basic understanding of data modelling i.e. UML, Database knowledge, Basic SQL.

Participants of this course must have previously completed the following FINEOS training modules:

**FTT-C-001 - Introduction to FINEOS for Technical Training**

**FTB-P-003 – Provider Manager Overview**

**FTB-P-004 – Payments Manager Overview**

**FTT-CI-003 – FINEOS Customisation I – Claims Data Model**

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## Formats & Duration

| Delivery | Tutor-Led Practical | Duration | 4 ½ Days |
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| **Description** | | | |
| The desired effect for participants on completion of this course is an acquisition of skills i.e. to **'KNOW'** how to use a particular area of the FINEOS product. Participants are led through practical exercises relevant to the particular skills area directed and assisted by the tutor. | | | |

## For further information, contact FINEOS Training Services:

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